

DISPATCH VIP Disclaimer

Thank you for purchasing a VIP package powered by Sofar. Here's what you need to know:

You'll receive an email from vip@sofar.com 48 hours before the event with instructions for redeeming your VIP package.

All sales are final.

VIP activities may occur up to 3-4 hours before the show, please plan accordingly.

The original purchaser must show their photo ID at VIP check-in to redeem the package elements.

All persons in attendance must have a VIP package including a ticket to the event. This includes parental escorts.

If you require ADA accommodations please reach out to vip@sofar.com in advance of the event.

VIP merchandise must be picked up at the event during check-in unless otherwise communicated.

Sofar reserves the right to cancel packages for any reason. VIP package elements are non-transferable and not valid if resold.

Communication about your purchase may be sent via SMS to the provided phone number. For any questions, contact Sofar's friendly Fan Experience team at vip@sofar.com.