

Chicago VIP Disclaimer

Thank you for purchasing a Chicago VIP Package. Package details subject to change without notice. All VIP packages are NON-TRANSFERABLE; NO NAME CHANGES will be permitted under any circumstances.

NO REFUNDS or EXCHANGES; all sales are final. Please note that VIP experiences will be run in line with venue, local, and CDC standards at the time of your event, and that the most stringent of such standards shall apply. All VIP merchandise must be picked up on site. If you have questions regarding the VIP packages or have not received your pickup instructions in the time frame indicated, please email VIP@Chicagotheband.com. All VIP activities will happen pre-show as directed in the email you will receive.

Please note this offer is not valid for tickets purchased via fan-to-fan resale. By participating in any event with Chicago you hereby agree that your name, photographic and/or video image, and voice may be used in any media, whether now known or hereafter invented, throughout the world for any purpose whatsoever. RELEASE: You release, and agree to indemnify and hold harmless, Chicago, and its respective members, officers, directors, employees and agents (the "Released Parties") from and against all claims (known and unknown),

liabilities, injuries, death, loss and/or damages of any kind arising from your participation in the VIP Package and/or meet & greet, or the acceptance, possession or use or misuse of the package or any related prizes. You assume all risks associated with the VIP Package or use or misuse of any related prizes, and you agree that the Released Parties will not be responsible or liable for any injury, harm, death, damages, costs, or expenses. If you have any questions regarding your ticket purchase, contact Ticketmaster Fan Support at vip.tickets@ticketmaster.com. This package is will-call only, except in the states of NY, VA, CT, UT, & CO where all delivery methods for tickets will be available. Non-ticket package elements will be subject to the non-transferable restrictions listed above.